

# Law & Democracy Democratic Services

#### TO COUNCILLOR:

Mrs R H Adams
L A Bentley
G A Boulter (Chair)
J W Boyce
Mrs L M Broadley

F S Broadley (Vice-Chair)
D M Carter
Mrs H E Darling JP
Mrs L Eaton JP
F S Ghattoraya

Mrs S Z Haq J Kaufman K J Loydall Mrs S B Morris R E R Morris

I summon you to attend the following meeting for the transaction of the business in the agenda below.

**Meeting:** Service Delivery Committee

**Date and Time:** Tuesday, 14 March 2023, 7.00 pm

**Venue:** Council Offices, Bushloe House, Station Road, Wigston, Leicestershire, LE18 2DR

**Contact:** Democratic Services

t: (0116) 257 2775

e: democratic.services@oadby-wigston.gov.uk

Yours faithfully

Council Offices Wigston

06 March 2023

AnneEconA.

Mrs Anne E Court
Chief Executive

Meeting ID: 2300



It has cost £8.69 to print, package and post this single agenda pack for this meeting. A full cost breakdown for all agenda packs for this meeting is provided further down.

<u>ITEM NO.</u> <u>AGENDA</u> <u>PAGE NO'S</u>

**Live Stream of Meeting | Instructions** 

This meeting will be live streamed.

Press & Public Access:

YouTube Live Stream

A direct link to the live stream of the meeting's proceedings on the Council's YouTube Channel is below.







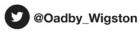
Postal Address: Council Offices, Station Road, Wigston, Leicestershire LE18 2DR

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Tel: (0116) 288 8961 Fax: (0116) 288 7828 Email: csc@oadby-wigston.gov.uk







#### https://youtube.com/live/g5Vsh8OqLOs

#### 1. Apologies for Absence

To receive apologies for absence from Members to determine the quorum of the meeting in accordance with Rule 7 of Part 4 of the Constitution.

# 2. Appointment of Substitutes

To appoint substitute Members in accordance with Rule 26 of Part 4 of the Constitution and the Substitution Procedure Rules.

#### 3. Declarations of Interest

Members are reminded that any declaration of interest should be made having regard to the Members' Code of Conduct. In particular, Members must make clear the nature of the interest and whether it is 'pecuniary' or 'non-pecuniary'.

#### 4. Minutes of the Previous Meeting

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To read, confirm and sign the minutes of the previous meeting in accordance with Rule 19 of Part 4 of the Constitution.

#### 5. Action List Arising From The Previous Meeting

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## 6. Petitions and Deputations

To receive any Petitions and, or, Deputations in accordance with Rule(s) 11 and 12 of Part 4 of the Constitution and the Petitions Procedure Rules respectively.

# 7. Corporate Performance Update (Q3 2022/23)

8 - 62

Report of the Head of Customer Service & Transformation

#### 8. Customer Experience Strategy Consultation Results

Presentation of the Head of Customer Service & Transformation

#### 9. Climate Change Baseline Study

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Report of the Climate Change Officer

# 10. Retained Right to Buy Receipts

To Follow

Report of the Housing Manager

# 11. Review of Town Centre Public Bins (2023)

118 - 119

Report of the Safety & Resilience Officer

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Our website oadbywigston.gov.uk under 'Your Council' and



Your smart iPad, Android or Windows device



Our **YouTube** Channel available at **bit.ly/3vji3FY** or



Our audio platform **soundcloud.com/** 



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	This agenda pack $(1)$	All agenda packs (9)
Paper, ink and envelope (A4 white, colour, C4 envelope)	£6.45	£58.04
<b>Postage</b> (1st class, large)	£2.24	£20.16
Officer time (Pro rata hourly rate, 30 mins)	n/a	£6.37
Total cost(s)	£8.69	£84.57

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